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**Financial Capability**:
- Audit of financial records
- Compliance with financial regulations
- Timely submission of financial reports

**Local Government Institutions**:
- Development and Transformation
- Employment Equity

**Human Resources**:
- Staff Development
- Training and Development
- Performance Management

**Records Management**:
- Electronic Document Management
- Access Control System
- Records Retention Policy

**Safety**:
- OHS Policy
- EAP Training
- Mutual Aid Protocol

**Innovation**:
- Innovation and Productivity
- Management Information System

**Efficiency and Effectiveness**:
- Goal Setting and Review
- Performance Evaluation
- Business Process Review

**Customer Service**:
- Customer Satisfaction
- Service Level Agreement
- Feedback Mechanism

**Internal Controls**:
- Risk Assessment
- Control Environment
- Internal Audit

**Human Rights**:
- Non-Discrimination
- Equal Opportunity
- Equal Pay

**Environmental Compliance**:
- Compliance with Environmental Regulations
- Waste Management
- Pollution Control

**Governance**:
- Good Governance
- Transparency
- Accountability

**Strategy**:
- Alignment with Organizational Strategy
- Strategic Planning
- Strategic Alignment

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