NEWCASTLE MUNICIPALITY
CROSS CUTTING 2020'21

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TLSDBIP REF NUMBER	KPI No. LINKED TO IDP	APPROVED KEY PERFORMANCE INDICATOR	REVISED KEY PERFORMANCE INDICATOR	TARGET QUARTER ENDING 30 SEPTEMBER 2020	S TARGET QUARTER ENDING 31 DECEMBER 2020	MID-TERM STANDARD /ACCUMULATIVE/ AVERAGE TARGET (1 JULY 2020- 31 DECEMBER 2020)	MID-TERM STANDARD /ACCUMULATIVE/ AVERAGE TARGET (1 JULY 2020- 31 DECEMBER 2020)	TARGET QUARTER ENDING 31 MARCH 2021	TARGET QUARTER ENDING 30 JUNE 2021	ANNUAL STANDARD/ ACCUMALATIVE / AVERAGE TARGET (1 JULY 2020- 30 JUNE 2021)	REVISED ANNUAL STANDARD ACCUMALATIVE / AVERAGE TARGET (1 JULY 2020- 30 JUN 2021)	REVISED TARGET QUARTER	REVISED TARGET QUARTER ENDING 30 JUNE 2021	REVISED ANNUAL STANDARD ACCUMULATIVE/AVERAGE TARGET(1 JULY 2019-30 JUNE 2021)	REVISION MOTIVATION	RESPONSIBLE DEPARTMENT	FREQUENCY OF REPORTING	PRIMARY SOURCE OF EVIDENCE
TLSDBIP-CC001	CC1.1.1	100% compliance in respect of statutory time frames for processing of building plans	KPI not revised	statutory time frames for	f 100% compliance in respect of statutory time frames for processing of building plans	100% compliance in respect of statutory time frames for processing of building plans	100% compliance in respect of statuton time frames for processing of building plans	100% compliance in respect of statutory time frames for processing of building plans	etatutony time frames for	100% compliance in respect of statutory time frames for processing of building plans	100% compliance in respect of statutory time frames for processin of building plans	9			no revision	DPHS	Quarterly	Quarter 1 - 4: Planning registers or checklist (Formula to be used) and subsequent approvals by SED:DP&HS
TLSDBIP-CC002	CC2.1.1	To interphase the GIS with the Billing information and submit the same to Finance Department	KPI not revised	Produce a process plan for the interphasing	Determine the current land use of the properties and the use account	Determine the current land use of the properties and the use account	Current land use of the properties and th user account determined	Interphase the GIS information with the user account and submit the same to Finance Department for review and effect changes on properties that can be updated internally without requiring any budget.	Final report and recommendations on properties identified from the TABS report as deemed outstanding properties	48 Analysis maps for indigents and 4 reports	Final report and recommendations on properies that are outlined on TABS report as properties that do not intergrate between the Valuation, GIS Office and Billing system	Interphase the GIS information with the user account and submit the same to Finance Department for review and effect changes on properties that can be updated internally without requiring any budget	on properties identified from the	Final report and recommendations on properties that are outlined on TABS report as properties that do not intergrate between the Valuation, GIS Office and Billing system	Targets were revised for quarter 4 and annual to be aligned to the quarterly processes	DPHS	Quarterly	Q1: Process Plan; Q2:Progress Report; Q3 Progress Report; Q4 Close out Report
TLSDBIP-CC003	CC3.1.1	Approved Spatial Development Framework by 31 May 2021		Review of the draft. SDF 20/21	Receiving , amend the SDF to include inputs from Departments	Review of the draft SDF 20/21 Receiving , amend the SDF to include inputs from Departments	Draft SDF	Workshop the Draft SDF to Council	Approved Spatial Development Framework by 31 May 2021	Approved Spatial Development Framework by 31 May 2021					no revision	DPHS	Quarterly	Q1 Minutes of Department meeting with Director TP and Staff, riniutes of meetings with inter-departments or relevant stakeholders Q2 Amended Draft SDF Q3Minutes of Council Meeting Q4 Minutes of the Council and Final SDF
TLSDBIP-CC004	CC4.1.1	To finalise and submit the EIA Report for cemetery approval to Environmental Affairs	KPI not revised	Identification of the candidate sites	Preliminary screening of the candidate sites for the landfill	Preliminary screening of the candidate sites for the landful	Screening of identified portential sites	Initiate the scoping report	Commence with specialist studies	To finalise and submit the EIA Report to Enviro Affairs					no revision	DPHS	Quarterly	Q1 N/A Q2 Scoping Report Q3 Progress report on all specialist studies completed Q4 Submillion of the EIA Report to Enviro Affairs
TLSDBIP-CC005	CC5.1.1	Number of roadblocks conducted		6	6	12	16	6	6	24	24				no revision	COMMUNITY SERVICES	Quarterly	Quarter 1-4: Road block statistics register
TLSDBIP-CC006	CC6.1.1	Development and adoption of Contingency Plan by Council by June 2021 and Submission to the Amaytha District Municipality		Development of Contingency Plan and consultation with departments through a MANCO workshop	Submission of Contingency Plan to Community Services Portfolio Committee	Consultation with departments through a MANCO workshop and Submission of Contingency Plan to Community Services Portfolio Committee	Winter Contingency plan developed and workshopped to MANCO on the 21st August 2020. Contingency Plan served a Community Services Portfolio Committee on the 3rd of November 2020	Conduct Council workshop on Contingency Plan	Adoption of Contingency Plan by Council	Adoption of Contingency Plan by Council by June 2021 and Submission to Amajuba District Municipality	Adoption of Contingency Plan by Council by June 2021 and Submission to Amajuba District Municipality				no revision	COMMUNITY SERVICES	Quarterly	01 - Presentation, MANCO minutes and Register 02 - Community Services Portfolio Committee Minutes and Contingency Plan 03 - Presentation and Register Q4 Adopted Contingency Plan, Council Minutes and Proof of Submission to District Municipality
TLSDBIP-CC007	CC6.1.2	Percentage of Disaster related incidents attended		100%	100%	100%	100%	100%	100%	100%	100%				no revision	COMMUNITY SERVICES	Quarterly	Distribution Forms and Summary of Calculation
TLSDBIP-CC008	CC7.1.1	Number of Local Task Team meetings held to address and refer issues relating to Operation Suburns Sabhe in compliance with the Intergovernmental Relations Framework.		2	2	4	4	2	2	8	8				no revision	OFFICE OF THE MUNICIPAL MANAGER	Quarterly	Quarter 1-4: Local Task Team minutes and attendance registers, Registers and number of issues received including telephonic issues and referred
TLSDBIP-CC009	CC8.1.1	Percentage of issues raised at Special Programmes fora and addressed by the Special Programmes Unit		100%	100%	100%	100%	100%	100%	100%	100%				no revision	OFFICE OF THE MUNICIPAL MANAGER	Quarterly	Quarter 1-4: Minutes and attendance register of the Fora meetings and Register of issues raised and addressed, Telephonic register of issues raised
TLSDBIP-CC010	CC9.1.1	Number of special programs (Women, men, children, disability, senior citizens and substance abuse) psychosocial campaigns implemented as per the year plan	KPI not revised	2	2	4	7	2	3	8	9		3	9	The quarter and annual target were increased by 1 more program	OFFICE OF THE MUNICIPAL MANAGER	Quarterly	Quarter 1-4: Year Planner as approved by the Municipal Manager, Attendance registers, Program, photos and Questions and Answer forms
TLSDBIP-CC011	CC10.1.1	Purchase of Anworks	KPI not revised	Submission of business plan to Department of Arts and Culture	Allocation of funds from DAC.	Submission of business plan to Department of Arts and Culture. Allocation of funds from DAC.	Business plan submitted to DAC. Signed Memorandum Of Agreement received from DAC on OTIO/SEQUE. Allocation of funds confirmed by Department of Arts and Culture. Outstations requested and received from Artists. An order obtained and AFI Purchases has been delivered. Project is complete	Art purchased placed on the Accession register and request BTO to place purchases into the Assests register	NA	Purchase of Artworks	Purchase of 5 x Artworks		Delivery of 5 x artworks and process invoice for payment	Purchased of 5 x Artwork	The annual target was revised to be more specific	COMMUNITY SERVICES	Quarterly	Q1 - Business plan and proof of submission to Department of Arts & Culture. Q2 - Proof of Payment from DAC Q3 - Accession Register and memorandum to requestlemail communication
TLSDBIP-CC012	CC10.1.2	Purchase of Air conditioner Unit for Mobile Office	KPI not revised	Submission of business plan to Department of Arts and Culture	Allocation of funds from DAC.	Submission of business plan to Department of Arts and Culture. Allocation of funds from DAC.	Business plan submitted to DAC. Signed Memorandum Of Agreement societied from DAC and	conditioner for mobile office and process	N/A	Purchase of Air conditioner Unit for Mobile Office	Purchase of 1 x Air conditioner Unifor Mobile Office		Supply, delivery and installation of 1 x air conditioner for mobile office and process payment	Purchase of 1 x Air conditioner Unit for the Mobile Office	The annual target was revised to be more specific	COMMUNITY SERVICES	Quarterly	O1 - Business plan and proof of submission to Department of Arts & University of September 1 of Arts & Q2 - Proof of Payment from DAC Q3 - Completion certificate / Job card and Invoices
TLSDBIP-CC013	CC10.1.2	Construction of Administration Building at Fort Amiel	KPI not revised	Submission of business plan to Department of Arts and Culture	Drafting of Building Plans and costing, EIA Report and approval of detailed designs. Bid to serve at BSC	of Building Plans and costing, EIA Report and approval of detailed designs. Bid to	Business plan submitted to DAC. Signed Memorandum Of Agreement received tom DAC on 07/08/2000. Designs finalised. Request quotations for building materials and quotations received. Requisitions completed, orders obtained invoices received and processed for payment. Building materials delivered.	Building of foundation and construction Administration Building at Fort Amiel.	Construction and completion of Administration Building at Fort Arriel.	Construction of Administration Building at Fort Amiel	Construction and completion of Administration Building at Fort Arriel.	Building of foundation and construction Administration Building at Fort Amiel.	Construction and completion of Administration Building at Fort Amiel.	Construction and completion of Administration Building at Fort Arniel.	The Quarter 3 and 4 target was revised based on that the department is implementing the project internally and actual achieved during the mid-year assessment. The annual target was revised to be more specific	COMMUNITY SERVICES	Quarterly	Q1 - Business plan and proof of submission to DAC Q2 - Building Plans, ElA report and approved detailed designs. BSC minutes Q3 - Quotes, delivery note, Progress Report Q4 - Quotes, delivery note, invoices, Progress report, completion certificates occupation certificates & Certificate of compliance for electrical and plumbing
TLSDBIP-CC014		Purchasing of Rescue Tools (Javes of Life)		Finalisation of MBD7.1 and generate an order	Delivery of rescue tools (Jaws of Life) and process invoice for payment	Finalisation of MBD7.1 and generate an order. Delivery of rescue tools (Jaws of Life) and process invoice for payment	MBD7.1 was signed by the Service Provider on the 21st of July 2020 and orders were generated. Rescue Equipment (Jass of Life) were delivered on the 22 October 2020, invoices received and submitted for payment. Project is complete	N/A	N/A	Purchasing of Rescue Tools (Jaws of Life)	Purchasing of Rescue Tools (Jaws of Life)				no revision	COMMUNITY SERVICES	Bi-annual	Quarter 1: MBD7.1 Contract Form and an order/s Quarter 2: Delivery note and an invoice

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TLSDBIP-CC015		Purchase of Furniture for JBC Hall		Advert closing date. Finalisation of Bid adjudication report. Appointment of Service Provider. Others an order from SCM. Delivery of furniture and receive and process invoice for payment.	n N/A	Advert closing date. Finalisation of Bid adjudication report. Appointment of Service Provider. Obtain an order from SCM. Delivery of the process and process invoice for payment.	Bid closing date extended to 3 July 2020. Bid adjudication report finalised on 13/ili/2020. Final appointment letter is stosed on the 15/06/2020. Order dottained 22/209/2020 and an invoice has been processed for payment. Project is complete	N/A	N/A	Purchase of Furniture for JBC Hall	Purchase of Furniture for JBC Hall	Purchase of 25 x folding tables for JBC Hall	n/a	Purchase of 25 x folding tables for JBC Hall	Targets were revised for quarter 3 and 4 to be specific	COMMUNITY SERVICES	Annual	O1 - Advert closing date, Bid adjudication report and appointment letter. An order, delivery note and invoice
TLSDBIP-CC016		Purchase of Furniture for Charlestown Hall		Advert closing date. Finalisation of Bid adjudication report. Appointment of Service Provider. Obtain an order from SCM. Delivery of furniture and receive and process invoice for payment	n N/A	Advert closing date. Finalisation of Bid adjudication report. Appointment of Service Provider. Obtain an order from SCM. Delivery of furniture and receive and process invoice for payment	Bid closing date extended to 3 July 2020. Bid adjudication report finalised on 18/IR/2020. Final appointment letter issued on the 18/IR/2020. Pinal appointment deter issued on the 18/IR/2020. And furniture delivered on 22/IR/2020 and an invoice has been processed to payment. Project is complete	N/A	NA	Purchase of Furniture for Charlestown Hall	Purchase of Furniture for Charlestown Hall	Purchase of 4 x folding tables for Charlestown Hall	n/a	Purchase of 4 x folding tables for Charlestown Hall	Targets were revised for	COMMUNITY SERVICES	Annual	Q1 - Advert closing date, Bid adjudication report and appointment letter. An order, delivery note and invoice
TLSDBIP-CC017		Completion of Returbishment, Extension of Newcastle Libraries and parking area for Newcastle library	ry KPI not revised	Appointment of consultant. Compilation of specification and submission to SCM. BID to serve at BSC Committee	Advertisement of Bird. Bird to serve at BEC committee	BID to serve at BSC Committee. Advertisement of Bid and Bid to serve at	advertised and closed on the 27th of	Bid to serve at BAC Committee. Request of allocation of Work for Bid ADS-2019/20, obtain an order and Site establishment	Construction of parking Area	Completion of Refurbishment, Extension of Newcastle Library and parking area for Newcastle library	Establishment of Parking area NN Library	Completion of BAC process and issue of an instruction letter to the service provider	Completion of Construction for Newcastle Library parking Area	Completion of Construction for Newcastle Library parking Area	Rolled over project brought on the TLSDBIP	COMMUNITY SERVICES	Quarterly	O1 - Letter of appointment (Consultant), Specification and proof of submission to SCM and BSC minutes O2 - Advert. BEC minutes O3 - BAC minutes, Memorandum. Progress report and order O4-Progress reports and invoices
TLSDBIP-CC020		Purchase of Furniture and Equipment: Fort Amiel	KPI not revised	Appointment of service provider for the Purchase of Furniture and Equipment: Fort Amel (7) Plastic chiars, a deasktp., 3 flaming chairs, 10 treaste tables	Purchase of Furniture and Equipment: Fort Amiel (70 Plastic chairs, 1 desktop, 3 flamingo chairs, 10 trestle tables	Purchase of Furniture and Equipment: Fort Amiel (70 Plastic chairs, 1 desktop, 3 flamingo chairs, 10 trestle tables	70 Plastic chairs, 1 desktop, 3 flamingo chairs and 10 trestle tables has been procured	Advertisement of Bid and Bid Evaluation Report, obtain an order	Procurement of Office desks, office chairs, steel cupboards, steel filing cabnets, steel shelving, map cubnets, vacuum cleaner, filing, un, microwave, mobile air conditioner, storage containers.	Purchase of Furniture and Equipment: Fort Amiel	Purchase of Furniture and Equipment: Fort Amiel	1x Office desk, office chairs, 1 x steel cupboard, 1 x steel filing cabhests, steel sheking, 1x maps cabhest, steel sheking, 1x maps cabhest, 1x wound leaner, 1 x fidge, um, 1 x microwave, 1 x mobile air conditioner, 1 x storage container.	n/a	Purchase of Furniture and Equipment: Fort Amie (70 Plastic- chairs, f. desktop, 3 flamingo chairs, 10 testle tables, 1x Office desk, office chairs, 1x self cupboard, 1x saled fliting cablests, saled shelving, 1x and	The quarter 3 and annual targets were revised to be specify the type	COMMUNITY SERVICES	Quarterly	O1 - Specifications, proof of submission to SCM, quotations, an orderis and deliver notes and an invoice. Q2 - Specifications, proof of submission to SCM, quotations, an orderis and deliver notes and an invoice. Q3 - Advert, Bit evaluation report and an invoice. Q3 - Advert, Bit evaluation proof and invoice post and an invoice.
TLSDBIP-CC021		Installation Alarm Systems for Mobile Office		Compitation of specifications and submit to SCM to request for quotations. Award and obtain an order	Installation of alarm system and process invoice for payment	Compilation of specifications and submit to SCM to request for quotations. Award and obtain an order, installation of alarm system and process invoice for payment	obtained. Alarm system delivered and	N/A	NA	Installation Alarm Systems for Mobile Office	Installation Alarm Systems for Mobile Office					COMMUNITY SERVICES	Bi-annual	Q1 - Specifications, proof of submission to SCM. Quotations and an order Q2 - Delivery note and/ completion certificate and an invoice
TLSDBIP-CC022		Art Purchases		Receive quotations. Complete requisition and deviation form.		Receive quotations. Complete requisition and deviation form. Obtain an order from SCM. Delivery of artworks and process invoice for payment		Quotation,Requisition,Completion of deviation form and obtain an order	Delivery of artworks and process invoice for payment	Purchase of Art Works	Purchase of 6 x Art Works	Quotation,Requisition,Completion of deviation form and obtain an order		Purchase of 6 x Art Works	The target were revised to specify the quantity to be purchased	COMMUNITY SERVICES	Bi-annual	Q1 - Requisition, deviation forms and quotations Q2 - Order/s, Delivery note/s and invoice/s Q3 - Quotations, deviation form, requisition and order Q4- Delivery note and invoice
TLSDBIP-CC023		Purchase and installation of Air conditioner unit: Art Gallery	,	Finalisation of specifications and submit to SCM to request for quotations. Award by obtaining an order. Delivery and installation of airconditioner unit. Process invoice for payment	N/A	Finalisation of specifications and submit to SCM to request for guidations. Award by obtaining an order. Delivery and installation of airconditioner unit. Process invoice for payment	Specification finalised and submitted to SCM to request for quotations. Quotations received. Order obtained from SCM. Air conditioner unit delivered and installed on the 17/09/2020. Processed invoice for payment. Project is complete	N/A	N/A	Purchase and installation of Air conditioner unit: Art Gallery	Purchase and installation of Air conditioner unit: Art Gallery			Purchase and installation of 1 x Air conditioner unit: Art Gallery	The target were revised to specify the quantity to be purchased	COMMUNITY SERVICES	Annual	Q1 - Specifications, proof of submission to SCM. Quotations, an order, delivery note and completion certificate and an Invoice
TLSDBIP-CC024		Installation of CCTV Cameras		Evaluation of Bid. Bid served at BEC		Evaluation of Bid. Bid served at BEC. Bid served at BAC. Award and appointment of service provider. Delivery and installation of CCTV Cameras	Bid administration compliance report finalised on 18th of August 2020. Bid served at BEC on the 23/09/2020. Bid served at BEC on 11/0/2020. Provisional and Final appointment Letters issued. An order has been obtained	Delivery and installation of CCTV Cameras. Process invoice for payment	NA	Installation of CCTV Cameras	Installation of CCTV Cameras	Delivery and installation of 24 x CCTV Cameras. Process involce for payment	n/a	Installation of 24 CCTV Cameras	The target were revised to specify the quantity to be purchased	COMMUNITY SERVICES	Quarterly	Q1 - Evaluation report and BEC minutes Q2 - BAC minutes, Provisional and Final appointment letter. An order and a Delivery note's Q3 - Delivery note and Completion Certificate, and an invoice
TLSDBIP-CC025		Installation of Air conditioner unit: Ward 7		Compilation of specifications and submit to SCM to request for quotations. Award by obtaining an order.	Delivery and installation of airconditioner unit. Process invoice for payment	Compilation of specifications and submit to SCM to request for guidations. Award by obtaining an order. Delivery and installation of airconditioner unit. Process involve for payment	Specification finalised and submitted to SCM to request for quotations. Order obtained from SCM. Air conditioning unit delivered and installed. Invoice processed for payment. Project is complete	N/A	NA	Installation of Air conditioner unit: Ward 7	Installation of Air conditioner unit: Ward 8	Installation of 1 x Air conditioner unit: Ward 7	n/a	Installation of 1 x Air conditioner unit: Ward 7	The target were revised to specify the quantity to be purchased	COMMUNITY SERVICES	Bi-annual	Q1 - Specifications, proof of submission to SCM. Quotations, an order Q2 - Delivery note and/ completion certificate and an Invoice
TLSDBIP-CC026		Installation of alarm systems in Libraries	XPI not revised	N/A	Advertisement and evaluation of the bid	Advertisement and evaluation of the bid	Bid advertised and closed on the 13th November 2020, Evaluation Report completed.	Appointment of Service Provider, obtain an order, supply, delivery of alarm systems	Supply, delivery of alarm systems process invoice for payment	Installation of alarm systems in Libraries	Installation of alarm systems in Libraries	Installation of 8 x alarm systems in Libraries	n/a	Installation of 8 alarm systems in Libraries	The annul target was revised to specify the quantity of alarms to be purcahsed	COMMUNITY SERVICES	Bi-annual	Q2 - Bid Notice and a evaluation report Q3 - Appointment letter & MDB7.1, an order, Delivery notest/sub Cards Q4 Delivery notest Job cards and Completion Certificate and an invoice
TLSDBIP-CC027		Installation of Access Control Newcastle Library	KPI not revised	NA	Advertisement and evaluation of the bid	Advertisement and evaluation of the bid	Bid advertised and closed on the 13th November 2020, Evaluation Report completed.	Appointment of Service Provider, obtain an order and supply and delivery of Access Control	Supply, delivery of access control system and process invoice for payment	Installation of Access Control Newcastle Library	Installation of Access Control Newcastle Library			Installation of Access Control Newcastle Library	The annul target was revised to specify the quantity to be purchased	COMMUNITY SERVICES	Bi-annual	Q2 - Bid Notice and a evaluation report Q3 - Appointment letter & MDB7.1, an order and Delivery notes/Job Cards Q4 - Delivery note/Job Card, Completion Certificate and an invoice
TLSDBIP-CC028		Installation of Books Security System: Ward 7		information. Advertisement of	Award and appointment of Service Provider. Obtain an order, delivery and installation of book security system. Process invoice for payment	Provider. Obtain an order, delivery and installation of book security system.	Final appointment letter and an MBD7.1	N/A	NA	Installation of Books Security System: Ward 7	Installation of Books Security System: Ward 8				no revision	COMMUNITY SERVICES	Bi-annual	Q1 - Budget confirmation sheet and Bid Notice Q2 - Appointment letter, MBD7.1, an order, delivery note and completion certificate, Invoice
TLSDBIP-CC029		Erection and completion of Fencing for Modular Library	KPI not revised	Appointment of consultant. Compilation of specification and a BID to serve at BSC Committee	Advertisement and closing of the Bid.	specification and a BID to serve at BSC Committee. Advertisement and closing of the Bid.	Appointment of consultant was done and an appointment later has been issued. Specifications compiled and submissed Specifications compiled and submissed and again on 3003/2002.00 and advertised and closed on the 20th November 2020	Bid to serve at BEC and BAC committees. Re Advertisement of Bid	Bid Evaluation Report, BEC - and BAC and appointment of Service Provider and Site Handover	Establishment of Parking Area and Fencing Modular Library	Establishment of Parking Area and Fencing Modular Library			Completion of construction of the Parking Area and Fencing for the Modular Library	The annual target was revised to be more specific	COMMUNITY SERVICES	Quarterly	01 - Appointment letter (consultant), specification and proof of submission to SCM Q2 - Advertisement Q3 - BEC and BAC minutes. Avert Q4 - Bid Evaluation Report, BEC and BAC Minutes and Special Appointment letter and Si
TLSDBIP-CC030		Installation of CCTV Cameras	KPI not revised	Evaluation of Bid. Bid served at BEC	Bid served at BAC, Award and appointment of service provider. Delivery and installation of CCTV Carneras	Evaluation of Bid. Bid served at BEC. Bid served at BAC, Award and appointment of service provider. Delivery and installation of CCTV Cameras	Bid served at BAC on 1/10/2020. Provisional and Final appointment Letters issued. An order has been obtained and an invoice has been processed. CCTV Camera's not yet installed because the service provider requested for a deposit to be paid prior to delivery.	Supply, Delivery and Process invoice for payment	N/A	Installation of CCTV Cameras	Installation of CCTV Cameras	Installation of 24 CCTV Cameras	Installation of 32 CCTV Cameras	Installation of 56 CCTV Cameras	The quarter 3, 4 and annual target was revised to be specific	COMMUNITY SERVICES	Quarterly	Q1 - Evaluation report and BEC minutes Q2 -BAC minutes, Provisional and Final appointment letter. Delivery notes and/ completion certificate's Q3 - Invoice and Delivery note