

Annexure A

(to Memorandum of Agreement of Employment)

PERFORMANCE AGREEMENT

COMMENCING 01 July 2015

MADE AND ENTERED INTO BY AND BETWEEN

THE COUNCIL OF THE NEWCASTLE MUNICIPALITY

Herein represented by **B E MSWANE**

in his duly authorised capacity as **Acting Municipal Manager** of the **NEWCASTLE**
Municipality

AND

N S THUSI

STRATEGIC EXECUTIVE DIRECTOR : DEVELOPMENT PLANNING & HUMAN SETTLEMENTS

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INTRODUCTION

1. (1) The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".

(2) Section 57(1)(b) of the Systems Act, read with the Memorandum of Agreement of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement. The employer must conclude a Performance Agreement within 60 days of assumption of duty and renew it annually within one month of the commencement of the beginning of the financial year.

(3) The parties will ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals as defined in the municipal IDP.

(4) The parties will ensure that there is compliance with Sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to –

2.1 comply with the provisions of Section 57(1) (b),(4A),(4B) and (5) of the Systems Act as well as the Memorandum of Agreement of Employment entered into between the parties;

2.2 communicate to the Employee the Employer's performance expectations and accountabilities by specifying objectives and targets as defined in the IDP;

2.3 specify accountabilities as set out in the Performance Plan (in a format substantially compliant with Appendix "A");

2.4 monitor and measure performance against set targeted outputs;

2.5 appropriately reward the Employee in accordance with the Employer's performance management policy in the event of outstanding performance; and

2.7 give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

3.1 This Agreement will commence on the 01 July 2015 and will remain in force in line with Employment agreement until the 30 June 2016, where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof if applicable.

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3.2 The parties will review the provisions of this Agreement during June each year and will conclude a new Performance Agreement (and Performance Plan and Personal Development Plan) that replaces this Agreement at least once a year but not later than one month after the commencement of the new financial year, in line with the Employment Agreement.

3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.

3.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.

3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

3.6 Any significant amendments/ deviations referred to in 3.4 and 3.5 above must take cognisance of, where relevant, the requirements of sections 34 and 42 of the Systems Act, and must be done in terms of regulation 4 (5) of the Local Government: Municipal Performance Regulations for Municipal Managers and managers directly accountable to the Municipal Manager, 2006 ("the Regulations");

4 PERFORMANCE OBJECTIVES

4.1 The Performance Plan (Appendix "A") sets out-

4.1.1 the performance objectives and targets that must be met by the Employee; and

4.1.2 the time frames within which those performance objectives and targets must be met.

4.2 The performance objectives and targets reflected in Appendix "A" are set by the Employer in consultation with the Employee and based on the Integrated Development Plan and the Budget of the Employer, and shall include key objectives; key performance indicators; target dates and weightings.

4.3 The key objectives describe the main tasks that need to be done. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved. The target dates describe the timeframe in which the work must be achieved. The weightings show the relative importance of the key objectives to each other.

4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

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5 PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer itself, management and municipal staff of the Employer.

5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.

5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.

6 The Employee agrees to participate in the performance management and development system that the Employer adopts.

6.1 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.

6.2 The criteria upon which the performance of the Employee shall be assessed, shall consist of two components, both of which shall be contained in the Performance Agreement.

6.2.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Managerial Competencies (CMCs) respectively.

6.2.2 KPAs covering the main areas of work will account for 80% and CMCs will account for 20% of the final assessment.

6.2.3 Each area of assessment will be weighted and will contribute a specific part to the total score.

6.3 The Employee's assessment will be based on his/ her performance in terms of the outputs/ outcomes (performance indicators) identified as per attached Performance Plan (Appendix "A"), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee:

Key Performance Areas (KPA's)	Weighting
Basic Service Delivery	30%
Municipal Institutional Development and Transformation	10%
Local Economic Development (LED)	10%
Municipal Financial Viability and Management	20%
Good Governance and Public Participation	10%
Municipal Planning	20%
Social Development	0%
Total	100%

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6.4 The Critical Leading Competencies (CLC) and Core Competencies requirements (CCR's) as per Annexure A of the Local Government : Competency Framework for Senior Managers will make up the other 20% of the Employee's assessment score. There is no hierarchical connotation and all competencies are essential to the role of a senior manager. All competencies must therefore be selected from the list below as agreed to between the Employer and Employee:-

CRITICAL LEADING COMPETENCIES		WEIGHT
Strategic Direction and Leadership	<ul style="list-style-type: none"> Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness 	10%
People Management	<ul style="list-style-type: none"> Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management 	10%
Programme and Project Management	<ul style="list-style-type: none"> Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 	10%
Financial Management	<ul style="list-style-type: none"> Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	10%
Change Leadership	<ul style="list-style-type: none"> Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 	10%
Governance Leadership	<ul style="list-style-type: none"> Policy Formulation Risk and Compliance Management Co-operative Governance 	10%
CORE COMPETENCIES		
Moral Competence		10%
Planning and Organising		5%
Analysis and Innovation		5%
Knowledge and Information Management		5%
Communication		5%
Results and Quality Focus		10%
Total Percentage		100%

7. EVALUATING PERFORMANCE

7.1 The Performance Plan/scorecard (Appendix "A") to this Agreement sets out –

7.1.1 the standards and procedures for evaluating the Employee's performance; and

7.1.2 the intervals for the evaluation of the Employee's performance.

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7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.

7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan (in a format substantially compliant with Appendix "B") as well as the actions agreed to, and implementation must take place within set time frames.

7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.

7.5 The annual performance appraisal will involve:

7.5.1 Assessment of the achievement of results as outlined in the performance plan:

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale should be provided for each KPA.
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.3 below) must then be used to add the scores and calculate a final KPA score.

7.5.2 Assessment of the CMCs

- (a) Each CMC should be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale should be provided for each CMC.
- (c) The applicable assessment rating calculator (refer to paragraph 7.5.1 above) must then be used to add the scores and calculate a final CMC score.

7.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal. (Calculator available on DPLG website.)

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7.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CMCs:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

7.7 For purposes of evaluating the performance an evaluation panel constituted in terms of Regulation 27(4)(d)(e) and (f) will be established.

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8. SCHEDULE FOR PERFORMANCE REPORTING, MONITORING, EVALUATION AND REVIEW

8.1 The performance of the Employee in relation to his performance agreement shall be monitored and evaluated on the following dates (in line with the Performance Management Framework – as amended) with the understanding that informal and formal evaluations will be documented for each quarter. Quarterly evaluations will be subject to an internal audit process being concluded. Monthly reporting may be verbal and informal for the purposes of identifying areas for corrective action and/or review. The first and third quarter may be verbal if performance is satisfactory:

QUARTER	PERIOD	REVIEW TARGET DATE
First	July to September 2015	30 November 2015
Second	October to December 2015	28 February 2016
Third	January to March 2016	31 May 2016
Fourth /Annual	April 2015 to June 2016	30 September 2016

8.2 The Employer shall keep a record of the quarterly, mid-year review and annual assessment meetings.

8.3 The Employee is responsible for maintaining a Portfolio of Evidence, which must be made available at the informal and formal evaluation sessions, and for audit purposes

8.4 Performance scoring and feedback shall be based on the Employer's assessment of the Employee's performance against Actuals reported and evidence provided .

8.5 The Employer will be entitled to review and make reasonable changes to the provisions of Appendix "A" in line with Mid Year Assessment for operational reasons. The Employee will be fully consulted before any such change is made.

8.6 The Employer may amend the provisions of Appendix "A" whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

9. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Appendix "B".The PDP will be completed after the 1st quarter performance assessment, and quarterly assessments thereafter.

10. OBLIGATIONS OF THE EMPLOYER

10.1 The Employer shall –

10.1.1 create an enabling environment to facilitate effective performance by the employee;

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10.1.2 provide access to skills development and capacity building opportunities;

10.1.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;

10.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him/ her to meet the performance objectives and targets established in terms of this Agreement; and

10.1.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/ her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

11.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others –

11.1.1 a direct effect on the performance of any of the Employee's functions;

11.1.2 commit the Employee to implement or to give effect to a decision made by the Employer; and

11.1.3 a substantial financial effect on the Employee.

11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

12.1.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance

12.1.2 A performance bonus may be paid in terms of section 32(2) of the Local Government : Municipal Performance Regulations and any other policy of Council,

12.2 In the case of unacceptable performance, the Employer must implement Procedures for dealing with substandard performance as prescribed in section 16 of the Local Government : Disciplinary Code and Procedures for Senior manager which is attached hereto as Appendix C.

13. DISPUTE RESOLUTION

13.1 Any disputes about the nature of the Employee's **performance agreement**, whether it relates to key responsibilities, priorities, methods of assessment, and/ or salary increment in the agreement, must be mediated by –

13.1.1 in the case of the Municipal Manager be mediated by the MEC for local government in the province, or any other person appointed by the MEC within thirty (30) days of receipt of a formal dispute from the employee; and

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13.1.2 in the case of Managers directly accountable to the Municipal Manager, the Mayor, within thirty (30) days of receipt of a formal dispute from the Employee;

whose decision shall be final and binding on both parties.

13.2 Any disputes about the outcome of the employee's **performance evaluation**, must be mediated by -

13.2.1 In the case of the Municipal Manager be mediated by the MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee or any other person appointed by the MEC; and

13.2.2. In the case of Managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e), within thirty (30) days of receipt of a formal dispute from the employee;

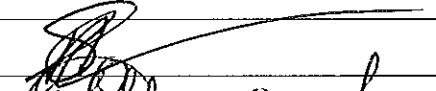
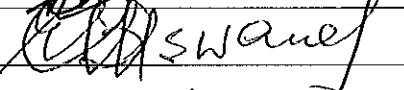
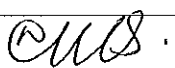

whose decision shall be final and binding on both parties.


14. GENERAL

14.1 The contents of this agreement and the outcome of any review conducted in terms of Appendix "A" must be made available to the public by the Employer (MFMA, 2003 and Section 46 of the Systems Act, 2000).

14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

14.3 The performance assessment results of the Municipal Manager must be submitted to the MEC responsible for local government in the relevant province as well as the National Minister responsible for local government, within fourteen (14) days after the conclusion of the assessment.

Signed and accepted N S THUSI	
Signed and accepted by BE MSWANE	
Date Performance Plan signed	30 July 2015
Witness Number One : Name and Signature	SJ FAKIR 
Witness Number Two : Name and Signature	BONGANE 

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APPENDIX B
(TO THE PERFORMANCE AGREEMENT)

PERSONAL DEVELOPMENT PLAN

MUNICIPALITY:	NEWCASTLE MUNICIPALITY
INCUMBENT:	N S Thusi (Ms)
SALARY:	
JOB TITLE:	SED : Development Planning and Human Settlements
REPORT TO:	MUNICIPAL MANAGER

- | | |
|----|---|
| 1. | What are the competencies required for this job (refer to competency profile of job description)?

Policy Development
Strategic and leadership skills
Financial Management
Planning, Management and Organisational
Communication and conflict management
Governance & Political Transformation Dynamics
Project Management |
| 2. | What competencies from the above list, does the job holder already possess?

Possesses all the above |
| 3. | What then are the competency gaps? (If the job holder possesses all the necessary competencies, complete No's 5 and 6.)

<u>Please refer to No's 5 and 6 below</u> |
| 4. | Actions/Training interventions to address the gaps/needs

Corporate Governance
Training in Political Transformational Dynamics |
| 5. | Indicate the competencies required for future career progression/development

Governance and Political Transformation Dynamics
Public Policy Development and implementation |
| 6. | Actions/Training interventions to address future progression

As above |

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7. Comments/Remarks of the Incumbent Course completed awaiting results on Municipal Finance Management Programme.
8. Comments/Remarks of the supervisor

Agreed upon

Signature: _____

Supervisor: B E Mswane (Mr)

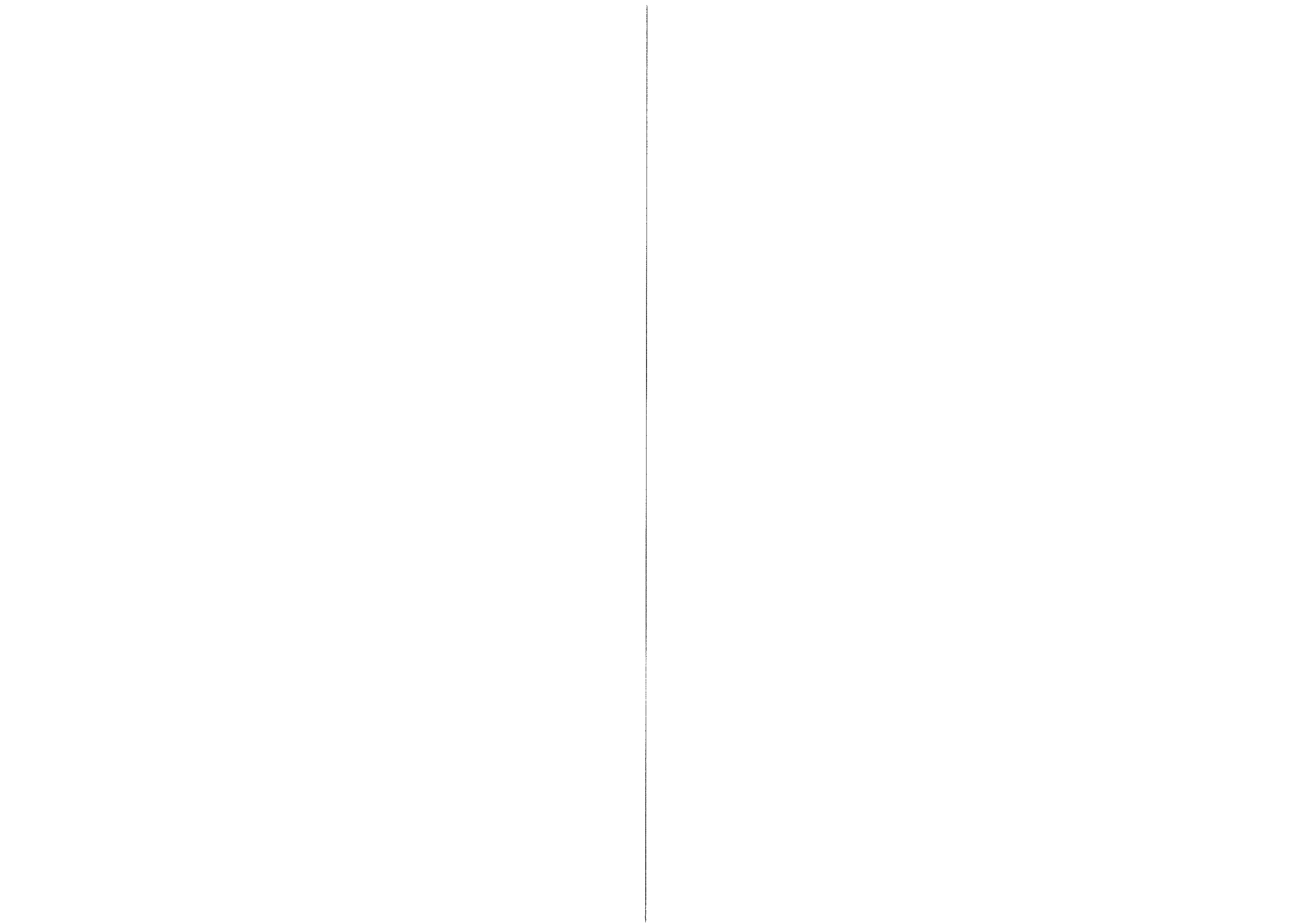
Date: _____

Signature: _____

Incumbent: N S THUSI

Date: 30/07/15

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PERFORMANCE PLAN: NS THUSI 2015/16														
SED:DEVELOPMENT PLANNING AND HUMAN SETTLEMENT														
REF NO.	NATIONAL KEY PERFORMANCE AREA	SERVICE/ FUNCTION	OBJECTIVE/S	ACTION PLAN	KEY PERFORMANCE INDICATOR	FREQUENCY	BASLINE	SOURCE OF EVIDENCE	ANNUAL TARGET 2015/16	TARGET QUARTER 1	TARGET QUARTER 2	TARGET QUARTER 3	TARGET QUARTER 4	WEIGHTINGS
DPHS001	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	To ensure that good governance principles are implemented	Quarterly reports on compliance with legislation, implementation of AG, Internal audit and risk management Action plans to Municipal Managers Office	Quarterly reports on implementation of AG action Plan submitted to CRO Office	Quarterly	4	Confirmation of receipt by CRO	4	1	1	1	1	
DPHS002	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	To ensure that good governance principles are implemented	Quarterly reports on compliance with legislation, implementation of AG, Internal audit and risk management Action plans to Municipal Managers Office	Quarterly report on implementation of Internal Audit action plan submitted to Internal Audit Unit	Quarterly	4	Confirmation of receipt by CRO	4	1	1	1	1	
DPHS003	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	To ensure that good governance principles are implemented	Quarterly reports on compliance with legislation, implementation of AG, Internal audit and risk management Action plans to Municipal Managers Office	Quarterly reports on Implementation of Risk Plan submitted to CRO Office	Quarterly	4	Confirmation of receipt by CRO	4	1	1	1	1	
DPHS004	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	To ensure that good governance principles are implemented	Monthly meetings to monitor performance Information	Monthly meetings to monitor performance Information	Quarterly	12	Minutes and register	12	3	3	3	3	
DPHS005	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	To ensure that good governance principles are implemented	Implement resolutions of Manco/EXCO/Council/ Mpac	Monthly reports on execution of resolutions to Municipal Manager	Quarterly	12	Confirmation of receipt by Manager ; Executive Support	12	3	3	3	3	
DPHS006	FINANCIAL VIABILITY	Administration	To ensure implementation of capital programme	Implementation of capital programme	%age of capital budget spent as per approved cash flows	Quarterly	90%	Budget Reports	90%	46%	74%	76%	90%	
DPHS007	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	DPHS	To Improve both internal and external communication.	To improve both internal and external communication.	% of communication plan implemented	Annual	100%	Communication plan and Presentations/registers/publications/photos/ minutes of meeting	100%	N/A	N/A	N/A	100%	
DPHS008	INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION	DPHS	To promote zero fatalities and ensure a healthy and safe working environment	To comply with Health and Safety legislation.	Number of safety meetings	Quarterly	12	Minutes and register	12	3	3	3	3	
DPHS009	INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION	Local Economic Development	Provision of internal guidance for investment and infrastructure expenditure	Facilitate interdepartmental co-ordinating meetings	Number of meetings held (ICC)	Quarterly	3	Minutes and register	4	1	1	1	1	

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PERFORMANCE PLAN: NS THUSI 2015/16														
SED:DEVELOPMENT PLANNING AND HUMAN SETTLEMENT														
REF NO.	NATIONAL KEY PERFORMANCE AREA	SERVICE/ FUNCTION	OBJECTIVE/S	ACTION PLAN	KEY PERFORMANCE INDICATOR	FREQUENCY	BASELINE	SOURCE OF EVIDENCE	ANNUAL TARGET 2015/16	TARGET QUARTER 1	TARGET QUARTER 2	TARGET QUARTER 3	TARGET QUARTER 4	WEIGHTINGS
DPHS010	INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION		To develop and participate in knowledge sharing with other municipalities	To facilitate knowledge sharing activities with other municipalities	Number of knowledge sharing meetings arranged	Annual	1	Attendance registers/ minutes of meetings/invitations	1	N/A	N/A	N/A	1	
DPHS011	GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Development Planning and Human Settlements	Develop an efficient and effective land use management system so as to promote hamonious land development	Develop policies and bylaws for planning	Number of policies/bylaws formed and reviewed	Annual	0	Council Minutes	1	N/A	N/A	N/A	1	
DPHS012	MUNICIPAL PLANNING	Land Use Management	Develop an efficient and effective land use management system so as to promote hamonious land development	Finalisation of the Land Use Scheme (Wall to Wall) Preparation Process	Preparation of the Land Use Scheme covering the entire municipal area in terms of SPLUMA	Annual	Approved Wall to Wall Planning Scheme (Phase 1)	Council Minutes	Finalised Land Use Scheme covering the entire municipal area in terms of SPLUMA	N/A	N/A	N/A	Finalised Land Use Scheme covering the entire municipal area in terms of SPLUMA	
DPHS13	MUNICIPAL PLANNING	Town Planning	Develop an efficient and effective development facilitation system to promote City growth, sustainable and hamonious land development	Administration of the Town Planning Scheme.	%age compliance to prescribed timeframes and requirements for inputs from all relevant parties.	Quarterly	100%	Q1 - Q4 PDA Application register, Minutes of Portfolio Standing Committee /EXCO Minutes	100% compliance	100%	100%	100%	100%	
DPHS14	MUNICIPAL PLANNING	Geographic Information Systems	To ensure an efficient and effective integrated Geographic Information Management System	GIS data management	%age of Updated data received from municipal and sector departments	Quarterly	100%	GIS Register	100% updated data i.r.t data received in the specific quarter	100%	100%	100%	100%	
DPHS15	MUNICIPAL PLANNING	Spatial Planning	Formulate local area plans to stimulate economic and social development of an area	Preparation of at least one Local Area Plan annually	Approval of one Local Area Plan by 30 June 2016	Annual	1	PSCM Minutes or Council Minutes	Approval of one Local Area Plan by 30 June 2016	N/A	N/A	N/A	Approval of one Local Area Plan by 30 June 2016	
DPHS16	MUNICIPAL PLANNING	Spatial Planning	To promote spatial restructuring and integration	Review of SDF as part of IDP	Approved Spatial Development Framework by 30 June 2016	Annual	Newcastle SDF	Approve SDF as part of the IDP - Council Resolution	Approved Spatial Development Framework by 30 June 2016	N/A	N/A	N/A	Approved Spatial Development Framework by 30 June 2016	
DPHS17	MUNICIPAL PLANNING	Building Inspectorate	To undertake effective building control services	To process building plans without delay to homeowners and developers	Average turnaround time for the approval of building Plans	Quarterly	10 days for residential, and 18 days for commercial and industrial buildings	Progress Reports	10 days for residential, and 18 days for commercial and industrial buildings	10 days for residential, and 18 days for commercial and industrial buildings	10 days for residential, and 18 days for commercial and industrial buildings	10 days for residential, and 18 days for commercial and industrial buildings	10 days for residential, and 18 days for commercial and industrial buildings	

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PERFORMANCE PLAN: NS THUSI 2015/16														
SED:DEVELOPMENT PLANNING AND HUMAN SETTLEMENT														
REF NO.	NATIONAL KEY PERFORMANCE AREA	SERVICE/ FUNCTION	OBJECTIVE/S	ACTION PLAN	KEY PERFORMANCE INDICATOR	FREQUENCY	BASELINE	SOURCE OF EVIDENCE	ANNUAL TARGET 2015/16	TARGET QUARTER 1	TARGET QUARTER 2	TARGET QUARTER 3	TARGET QUARTER 4	WEIGHTINGS
DPHS18	MUNICIPAL PLANNING	Building Inspectorate	To undertake effective building control services	Building Controls enforcement	% of Illegal buildings addressed as Identified and reported	Quarterly	100%	Progress Reports	100%	100%	100%	100%	100%	
DPHS19	MUNICIPAL PLANNING	Urban Renewal and Special Projects	Upliftment of communities, socially, economically, environmentally including infrastructure development	Prepare JBC Urban Hub Precinct Plan	Approved JBC Urban Hub Precinct Plan by 30 June 2016	Quarterly	SDF Designated JBC Node, approved commercial centres, informal housing and community facilities	Quarter 1 & 2: Progress reports submitted to PSCM Quarter 3: Advert for Notice of consultation/registers Quarter 4: Minutes approving the JBC Urban Hub Precinct Plan	Approved JBC Urban Hub Precinct Plan by 30 June 2016	Status Quo Analysis	Draft JBC Urban Hub Precinct Plan	Consultation on JBC Urban Hub Precinct Plan	Approved JBC Urban Hub Precinct Plan by 30 June 2016	
DPHS20	MUNICIPAL PLANNING	Urban Renewal and Special Projects	Upliftment of communities, socially, economically, environmentally including infrastructure development	Integration, coordination and synergising the development mandates/activities of line function departments, national and provincial departments, private sector, NGOs etc in the MBO area by ensuring a functional URP Co-ordination Forum for MBO	Number of MBO Forum Meetings held	Quarterly	MBO Forum established	Minutes of meetings and registers	4	1	1	1	1	
DPHS21	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Business retention and expansion (BNR)	Quarterly reports on meetings with chambers and Newcastle businessess	Quarterly	2	PSCM minutes	4 Quarterly report to Portfolio Committee	Quarterly report to Portfolio Committee	Quarterly report to Portfolio Committee	Quarterly report to Portfolio Committee	Quarterly report to Portfolio Committee	
DPHS22	LOCAL ECONOMIC DEVELOPMENT	Infrastructure development	To promote economic development that will result in sustainable job creation	To facilitate the development of key Infrastructure that will grow the economy.	Study to identify key infrastructural needs that drive and unlock the local economy	Annually	0	Report on infrastructural needs that drive and unlock the local economy in Newcastle	Study to identify key infrastructural needs that drive and unlock the local economy Newcastle	N/A	N/A	N/A	Study to identify key infrastructural needs that drive and unlock the local economy Newcastle	
DPHS23	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Promote value-chain opportunities in manufacturing, agriculture and tourism	Number of SMME 's assisted	Annual	40	SMME Register	50	n/a	n/a	n/a	50	
DPHS24	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To facilitate a conducive environment for tourism business to grow	Facilitate development of the Airport from Category 2 to 3	Introduction of scheduled flights in Newcastle by 30 June 2016	Bi-annual	No scheduled flights	Q2 - Inspection reports from CAA : Q4 - Schedule of flights	Introduction of scheduled flights in Newcastle by 30 June 2016	N/A	Compliance with CAA requirements	N/A	Introduction of scheduled flights in Newcastle by 30 June 2016	Revised KPI
DPHS25	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Provide legislative support to Community Tourism Organisation (CTO)	Number of meetings held with CTO	Quarterly	2	Minutes of CTO	4	1	1	1	1	
DPHS26	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Facilitation of tourism & marketing	Number of reports on events supported	Bi-annual	0	Reports to Portfolio Committee	2	N/A	1	N/A	1	

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NEWCASTLE MUNICIPALITY														
PERFORMANCE PLAN: NS THUSI 2015/16														
SED:DEVELOPMENT PLANNING AND HUMAN SETTLEMENT														
REF NO.	NATIONAL KEY PERFORMANCE AREA	SERVICE/ FUNCTION	OBJECTIVE/S	ACTION PLAN	KEY PERFORMANCE INDICATOR	FREQUENCY	BASELINE	SOURCE OF EVIDENCE	ANNUAL TARGET 2015/16	TARGET QUARTER 1	TARGET QUARTER 2	TARGET QUARTER 3	TARGET QUARTER 4	WEIGHTINGS
DPHS27	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	To facilitate investment promotion (by foreign & local business)	Quarterly reports on meetings held with foreign & local investors	Quarterly	4	Quarterly reports to Portfolio Committee	4 Quarterly reports to Portfolio Committee	1	1	1	1	
DPHS28	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Updating of the existing business directory and development of a web based directory	Publishing of the 2015/16 business directory on the website	Annual	2014/15 Updated Directory	2015/16 Final Updated Directory	Publishing of the 2015/16 business directory on the website	N/A	N/A	N/A	Publishing of the 2015/16 business directory on the website	
DPHS29	LOCAL ECONOMIC DEVELOPMENT	Local Economic Development	To promote economic development that will result in sustainable job creation	Provide economic data	Number of work opportunities created through Municipal Programmes	Annual	nil	Reports on job creation	700	N/A	N/A	N/A	700	
DPHS30	BASIC SERVICE DELIVERY	Housing Development	To reduce housing backlogs to meet the provincial and national targets	Monitoring implementation of Housing Project for Khathide Phase II 2000 Units	number of house built	Annually	460	Status Quo Progress Reports and Approved D6 forms	860 UNITS	N/A	N/A	N/A	700	
DPHS31	BASIC SERVICE DELIVERY	Infrastructure and Services	To facilitate the upgrading of informal settlement	Slums clearance/eradication of informal settlements	Number of informal settlements upgraded	Annual	Initiated of In-situ upgrade of H39 & Snyahlala	Progress report on Initiation of in-situ upgrade of Stafford Hill & Roypoint (Vezukuhle)	Initiate In-situ Upgrading of Stafford Hill & Roypoint (Vezukuhle)	N/A	N/A	N/A	Initiate In-situ Upgrading of Stafford Hill & Roypoint (Vezukuhle)	
DPHS32	BASIC SERVICE DELIVERY	Housing Administration and Customer Care	To promote security of tenure	Housing transfer through Enhanced Extended Discount Benefit Scheme (EEDBS)	Number of houses transferred	Annual	40	Copies of Title Deeds	40	n/a	n/a	n/a	40	
DPHS33	BASIC SERVICE DELIVERY	Housing Administration and Customer Care	To facilitate the provision housing in line with the national and provincial norms and standards.	To develop and maintain a reliable Housing Waiting List database	% Of housing database updated	Annual	78%	Progress report on housing database and print screen from the system	100%	N/A	N/A	N/A	100%	
DPHS34	BASIC SERVICE DELIVERY	Real Estate	To understand Land Ownership that falls with the boundries of Municipality	To Identify Land Ownership with the boundries of Municipality	Land Register and Final Report by 30 June 2016	Bi-annual	Land Asset Register	Quarter 2: Advertisement, Letter Of Appointment Quarter 4: Status Quo Report	Land Register and Final Report by 30 June 2016	N/A	Appointment of Consultant	N/A	Land Register and Final Report by 30 June 2016	
DPHS34	BASIC SERVICE DELIVERY	Housing Development	Development and implementation of a Housing Sector Plan	Development and Implementation of a Housing Sector Plan	Annual Review of Housing Sector Plan to inform the IDP Housing Chapter	Annual	Approved of Reviewed housing sector plan as part of IDP	Council Minutes	Annual Review of Housing Sector Plan approved as part of the IDP	N/A	N/A	N/A	Annual Review of Housing Sector Plan approved as part of the IDP	
DPHS36	BASIC SERVICE DELIVERY	Housing Development	To facilitate the provision housing in line with the national and provincial norms and standards.	Promotion of a variety of housing typologies and densities in and around nodal points	Number of application for funding submitted to the Department of Human Settlement	Annual	2	Progress report on application / document	2	N/A	N/A	N/A	2	

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